

Volunteer - Wheaton Ambassador

Responsibilities:

Ambassadors report to the Director of Event Services to create a welcoming, hospitable environment on campus and support implementation of the “**COVID-Safe, Thunder-Strong**” plan. Ambassadors will be assigned a building or area of campus to monitor during their shift and are expected to move about their designated area, covering both indoor and outdoor spaces.

Functions:

1. Welcome students, faculty and staff at building entrances, providing information and answering questions, as needed.
2. Ensure students, faculty and staff are wearing a face covering before entering the building.
3. Provide cloth face coverings to those who need them.
4. Remind students, faculty and staff to maintain a social distance of at least 6 feet both indoors and outdoors.
5. Observe outdoor traffic patterns and suggest improvements, if needed, to enhance safety and efficiency.
6. Verify that all students entering College buildings have a COVID-19 wristband.
7. Refer students to Student Health Services that do not have a student wristband.
8. Document interactions with students, faculty or staff who are unwilling to comply with **COVID-Safe, Thunder-Strong** safety protocols.

Skills and Experience:

Strong interpersonal skills; ability to communicate clearly, graciously yet firmly, when needed.

Commitment to supporting **COVID-Safe, Thunder-Strong** safety protocols. Customer service background or experience in hospitality industry preferred.

Ability to stand or walk throughout 4-8 hour shift

Willingness to volunteer outside, even in inclement weather

To Volunteer: <https://form.jotform.com/202224450120132>